



<https://www.turnaroundinc.org/job/assistant-director-of-crisis-response-service-navigation/>

Assistant Director of Crisis Response & Service Navigation

Description

The Assistant Director of Crisis Response and Service Navigation supports the Director in the day-to-day leadership and operation of TurnAround's Crisis Response and Service Navigation programs, including the 24/7 Helpline and Text Line, Emergency Shelter Services, Intake and Screening, and Advocacy and Case Management services.

Bachelor's degree in Social Work, Human Services, Psychology, Counseling, Criminal Justice, or related field. Master's degree preferred. Minimum 4 years of experience in victim services, crisis response, behavioral health, shelter services, or related human services. Experience with survivors of sexual violence, domestic violence, human trafficking.

[Learn More>](#)

Hiring organization

TurnAround, Inc.

Employment Type

Full-time

Job Location

8503 Lasalle Rd, 2nd Floor, 21286, Towson, Maryland

Working Hours

This position operates within offices, shelters, and community settings. Some evening and weekend on call responsibilities are required to support crisis operations.

Base Salary

\$ 90,000 - \$ 100,000

Date posted

September 14, 2026