

2025 ANNUAL REPORT & 2026 LEGISLATIVE PRIORITIES

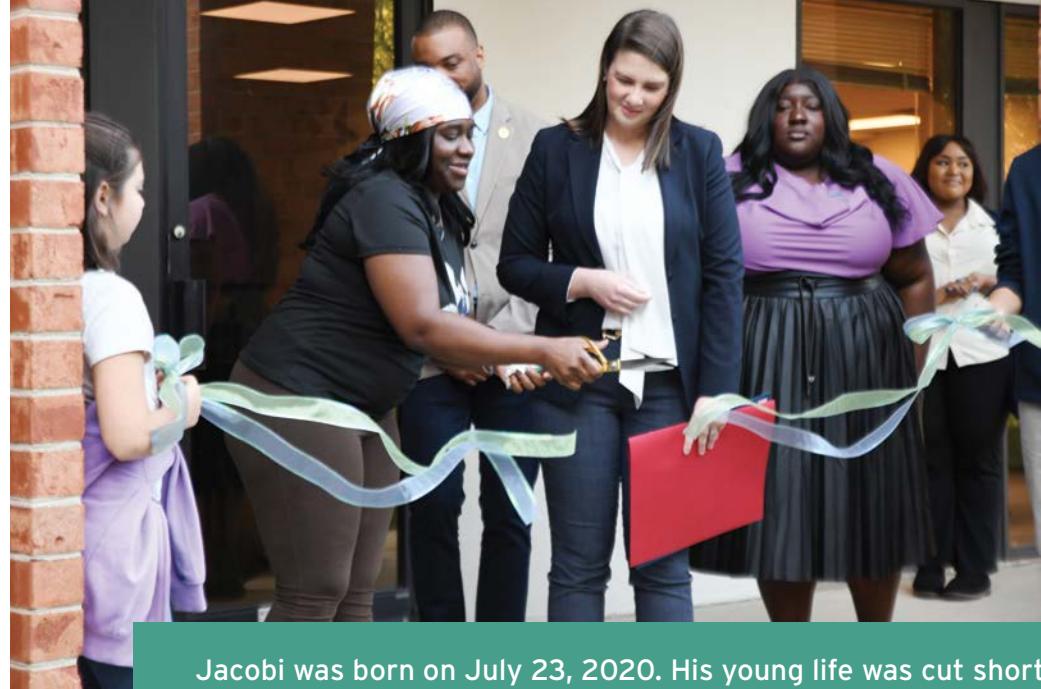
THE  
ART OF

# RESILIENCE



turn  
AROUND

*the first place to turn*



Jacobi was born on July 23, 2020. His young life was cut short by domestic violence on Christmas Eve 2024 at his home in East Baltimore County. He is forever remembered and cherished by his mother, family, and community. At the request of his family, TurnAround's Dundalk office has been opened in his name, to ensure we never forget his legacy.

**“Jacobi was the heart of his family. His hugs, giggles, and playful energy created beautiful memories that will last forever.”**

Jacobi's young life was tragically cut short due to domestic violence. Jacobi's heartbreaking loss brought people together through a common thread of grief. This grief connected individuals from all backgrounds, uniting our community a little tighter.

**“Though his time on earth was far too short, his impact will be felt for a lifetime.”**

May Jacobi's loss serve as a lasting reminder that TurnAround's vision of ending and preventing violence—by working together with survivors, their support systems, and our communities—remains vital.

**“While he may no longer be physically present, his light will guide those who loved him through their hardest days.”**

As we navigate our daily struggles, may we find guidance in Jacobi's light during the hardest days of our lives. May the Jacobi Center inspire us to live together in peace and love, and may we all be a light for one another, just like Jacobi shone his light upon all of us.

# FROM OUR BOARD CHAIR

## GREETINGS,

Thank you for your interest in TurnAround. 2025 was a significant year for our organization, and we are delighted to share some updates with you.

In 2025, we reached over 23,000 individuals through community outreach, engagement efforts, and public awareness campaigns about intimate partner violence, sexual violence, and human trafficking. We responded to over 10,000 calls through our Helpline and daytime lines, and we saw a **70% increase** in calls to our 24/7 Helpline compared to the previous year. We supported **over 1,770 survivors** and children enrolled in our advocacy/crisis/therapy services. These numbers reflect the real impact of our work.

Over the past 12 months, TurnAround increased its footprint across Maryland. We opened three new service centers: one in Howard County (Columbia), one in Baltimore County (Dundalk)—the newly named “Jacobi Center”—and one in Baltimore City at North Howard Street. These locations were selected based on the incidence of sexual abuse, assault, and/or sex trafficking in the region. They offer a combination of trauma therapy, legal services, street outreach, and other services for survivors.

We also expanded community partnerships in 2025. We partnered with the Living Classrooms Foundation's “Operation Respond” to serve 50 families impacted by shootings through our Community Advocacy and Prevention Services Program (CAPS) and continued our work with the Boys & Girls Club. Through the CAPS program focus on youth engagement, we provided case management services to over 270 children and caregivers across Baltimore City. Finally, we celebrated one year of operating the Monarch Program, a residential program for children and youth who have experienced trafficking. As a licensed provider through the Maryland Department of Human Services, we provide holistic, wraparound therapeutic services to this population.

Since I joined the Board in 2020, the organization has doubled in size. In the face of numerous headwinds over the past five years, TurnAround has stepped up to meet the growing needs of the community. Such progress in the face of adversity and uncertainty demonstrates the tremendous strength of this organization and the staff's absolute dedication to survivors, motivated by their resilience.

It is an honor to support the incredible staff of this organization and the survivors they serve. I look forward to all that we will do—together—in pursuit of ending and preventing violence and abuse.

Thank you for your support,  
Dani DiPietro

# OUR MISSION, VISION & VALUES



## MISSION

TurnAround's mission is to educate, empower, and advocate for all people impacted by intimate partner violence, sexual violence, and human trafficking.

## VISION

Ending and preventing violence and abuse by working together with survivors, their support systems, and our communities.

## VALUES

We believe in:

- An accessible open door
- Supporting people of all identities
- Adapting to each individual's needs & goals
- Improving outcomes through education and awareness
- Strengthening care through collaboration and innovation
- We believe all survivors

# CORE SERVICES

TurnAround provides free wraparound services for survivors of human trafficking, sexual violence, intimate partner violence and for our communities. These include trauma therapy, case management, advocacy and more.

## Crisis Response

Our 24/7 crisis helpline and text line are available 365 days a year to meet a survivor's immediate safety needs. Caring and skilled professionals connect each caller with TurnAround's full range of trauma response services as appropriate. The crisis team links survivors to emergency shelter, transportation, food, clothing and many other resources.

## Trauma Therapy

TurnAround's trauma therapy includes free counseling for victims and survivors of intimate partner violence, sexual violence, and human trafficking. Both individual and group counseling is offered. Our licensed clinicians all hold Master's degrees and have specific experience working with trauma survivors. Therapy focuses on providing a safe, supportive and non-judgmental environment to facilitate healing.

## Advocacy & Resources

Advocates ensure that the survivor's rights and decisions are respected at all times. They are experts in connecting survivors with necessary resources, including health care, legal services, and safe housing. Advocates also can assist with safety planning at home, school, work, and other places in the community.

## Community Education

Prevention depends on education and outreach to build a culture of openness. We deliver education and resources to the community through a variety of initiatives designed to reduce risk and enhance protective factors.

## Residential Services

Our Monarch Program provides 24/7 care for children and youth who have been trafficked.

## Legal Services

Through our partnership with pro bono providers including Maryland Legal Aid, TurnAround provides free legal consultation and representation for cases of family law, victim rights, protective orders, and civil law. A TurnAround legal advocate accompanies a survivor to court, interviews, and hearings and assists with reporting to police, school and other authorities.

*A resource space for children at TurnAround's new Baltimore City service center.*



# OUR IMPACT IN 2025

## DIRECT SUPPORT

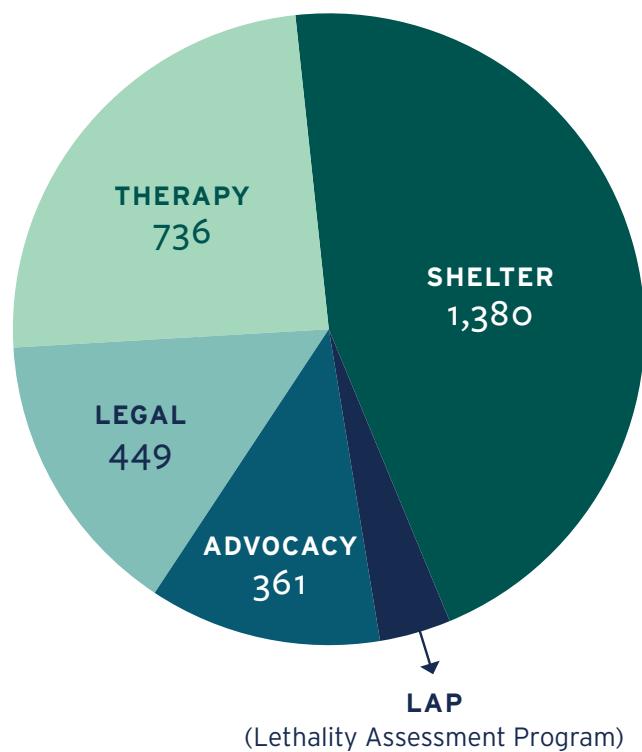
Between July 1, 2024, and June 30, 2025, TurnAround's Helpline team responded to more than 10,000 calls; we provided crisis, shelter, legal, and therapy support to more than 1,770 individuals and their children; and we connected with over 23,000 individuals through various outreach and education initiatives.

70% increase in calls to our helpline

34% increase in clients served

32% increase in demand for legal and advocacy support

## SNAPSHOT OF TYPES OF SERVICES DELIVERED



## PARTNER SPOTLIGHT

### Maryland Consortium on Coordinated Community Supports

The Maryland General Assembly created the **Maryland Consortium on Coordinated Community Supports** as part of the Blueprint for Maryland's Future in recognition of the critical role that mental health and wraparound services play in supporting student achievement.

The Consortium is responsible for expanding access to comprehensive behavioral health services for Maryland students, from pre-K through grade 12. As part of this mandate, the Consortium is funding new and expanded programming in all 24 jurisdictions; fostering collaboration between providers, schools, and families; and providing training and technical assistance in evidence-based approaches for clinicians and educators.

TurnAround received a grant from the Consortium for the first time in 2025. Our **School Response Toolkit: A Guide to Consent Culture** (see page at right) was produced to support schools.

## ADVOCACY AND PREVENTION

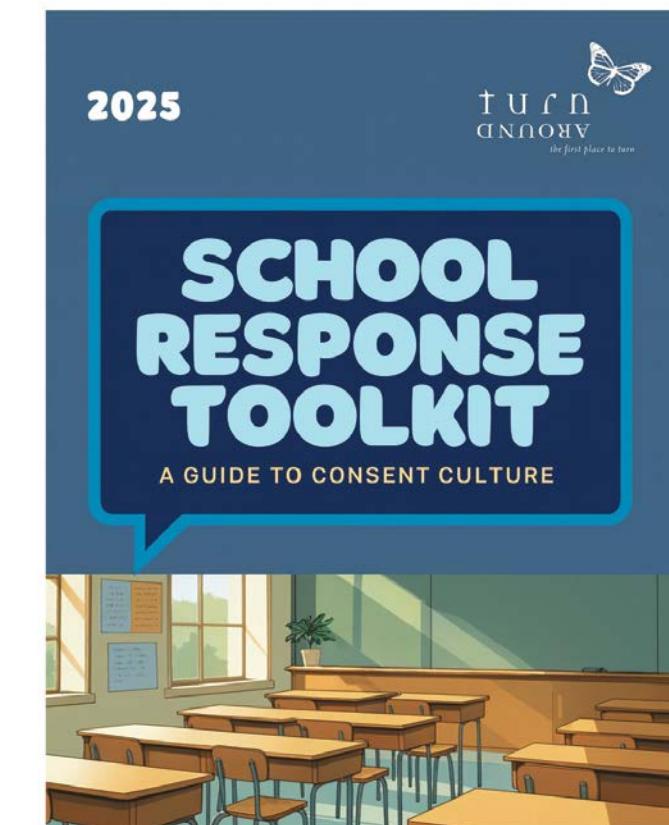
### New Toolkit for School Administrators

TurnAround's **School Response Toolkit: A Guide to Consent Culture** offers schools a comprehensive set of practices and resources to prevent and address sexual harassment and sexual violence. It is designed to guide administrators and staff in responding to incidents that may be aggressive, widespread, and long-lasting, as well as to help foster a safe and supportive learning environment where all students can thrive.

The toolkit provides both preventative strategies and responsive measures to reduce barriers to learning and support healthy student development.

Contents include:

- Guidance for administrators on policy, reporting, and accountability
- Learning modules for school staff to build awareness and strengthen skills
- A coordinated response team planning guide with a suggested training schedule
- A trauma sensitivity training module to support students impacted by violence
- Action steps and discussion guides to facilitate ongoing consent dialogue
- Bystander intervention supports and additional resource materials
- TurnAround's preventive and intervention tailored services offered upon request



This resource combines evidence-based practices, accredited tools, and sample activities to ensure schools have practical, ready-to-use support for creating safer, more responsive communities.

## PROGRAMMATIC HIGHLIGHTS



### Decreasing Violent Acts Against Intimate Partners

TurnAround's Project SPIN (Supportive Pathways for Interventions and Non-Violence) assists people who have committed acts of intimate partner violence through supportive services and psychoeducation. Participants have been ordered by the courts to enroll in an abuser intervention program. They commit to engage in a 26-week program facilitated by trained staff who help them understand their abusive behaviors and accept responsibility for their actions. TurnAround's three in-person groups are at capacity, due to an increase in referrals and limited funding.

### Preventing Homicides from Domestic Violence

To increase support for people at high risk of domestic violence, TurnAround serves as the lead agency administering a grant from the Office on Violence Against Women in the U.S. Department of Justice. The Baltimore Mayor's Office of Neighborhood and Safety is the project sponsor. Additional community partners include House of Ruth Maryland, CHANA Baltimore, and My Covenant Place. Staff use a common set of criteria to evaluate cases and identify the highest-risk ones, then work collaboratively with partners to recommend a course of action to prevent violence.

### Supporting Survivors Who Are Incarcerated

Through psychoeducation and skill-building, survivors of domestic violence and intimate partner violence who are incarcerated learn to recognize signs of abuse and to resolve conflict before it escalates. Over the past year, TurnAround provided this training to 82 women at the Baltimore County Detention Center and six Maryland Reception, Diagnostic, and Classification Centers. Thanks in part to a new curriculum, the support provided was trauma-informed and culturally responsive. TurnAround is currently working to train additional members of its Community Engagement & Training (CET) and Community Advocacy & Prevention Services (CAPS) teams to provide these services.

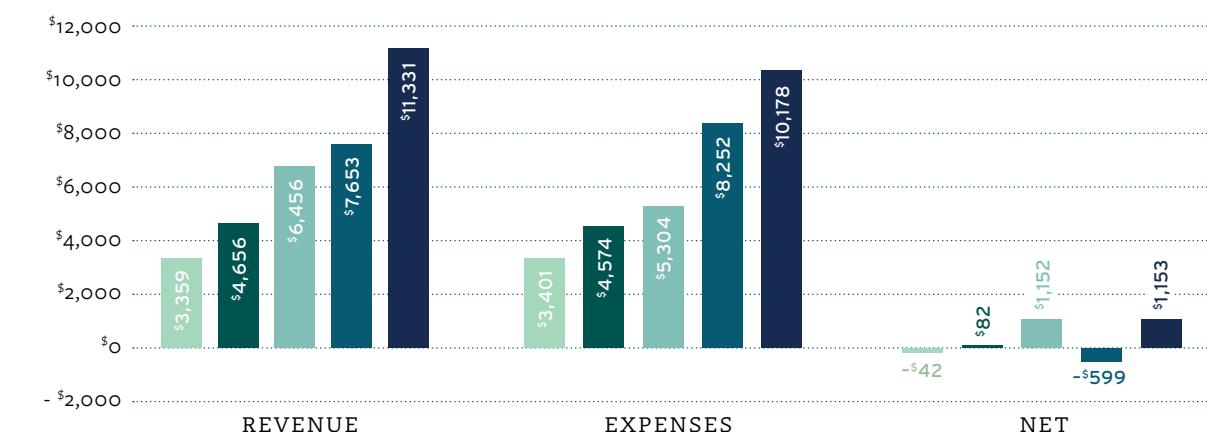
### Educating Youth in Juvenile Justice

To help male adolescents learn healthy relationship skills, TurnAround is partnering with the Maryland Department of Juvenile Services to offer weekly group sessions in three different residential facilities. Topics covered during the eight-week preventive education program include intimate partner violence, healthy communication, anger management, digital abuse, and healthy dating. To date, the program has assisted more than 80 youth; additional funding would enable the program to expand to more locations and reach more young men.

FY22  
FY23  
FY24  
FY25  
FY26 budget

## CORE EXPENSES

### Revenue, Expenses & Net Income



## THANK YOU TO OUR PARTNERS

Thank you to our generous funders, donors, and sponsors for your support. Here is a sampling of some our supporters.

Baltimore County Government  
Breaking the Cycle Foundation  
Community Foundation of Howard County  
France Merrick Foundation  
Governor's Office of Crime Prevention and Policy  
Hackerman Foundation  
Harry and Jeannette Weinberg Foundation  
Hoffberger Foundation  
Howard County Government  
Kaine Investments  
Kenneth S. Batty Charitable Trust  
Leonard and Helen R Stulman Foundation

Maryland Coalition Against Sexual Assault  
Maryland Department of Health  
Maryland Network Against Domestic Violence  
MATTIE Fund  
Mayor's Office of Neighborhood Safety and Engagement  
Merritt Companies  
MileOne Cares  
Middendorf Foundation  
Office on Victims of Crime  
Office on Violence Against Women  
Women's Giving Circle of Howard County  
Venable LLP

# NEW DROP-IN CENTERS

TurnAround continues to find ways to serve more people in the community. After some studies and public data, TurnAround found that specific zip codes have higher incidences of domestic and intimate partner violence and human trafficking. Thus, with the generous support and understanding of the community, TurnAround has opened three new centers: in Baltimore County ("Jacobi Center"), Baltimore City, and Howard County. These centers are not just physical spaces, but symbols of hope and resilience for our community.

The Baltimore County location, now known as the Jacobi Center, was officially inaugurated during a ribbon-cutting ceremony on October 6, 2025. The event was attended by Promyss Marcelle, Jacobi's mother; TurnAround CEO Amanda Rodriguez; local officials; and many members of the community.

*Staff and survivors greeted visitors and made buttons demonstrating solidarity with survivors.*

**BALTIMORE CITY OFFICE**  
1900 N. Howard St.



**JACOBI CENTER/  
DUNDALK OFFICE**  
1101 North Point Blvd

*Jacobi's mother, Promyss Marcelle, attended the ribbon cutting along with law enforcement officials from Baltimore County.*



**HOWARD COUNTY  
OFFICE**  
10760 Hickory Ridge Rd.

*TurnAround's new office in Howard County is located next to the campus of the Johns Hopkins Howard County Medical Center.*



# IN THE NEWS

## Hispanic Heritage Month

- WJZ13 TV News, September 30, 2025

AMANDA RODRIGUEZ,  
CEO of TurnAround, Inc., with film producer  
KATIE SIMBALA, founder of Kap2ure Film  
Studios

## Jacobi Center Naming

- WJZ13 TV News, October 7, 2025
- The Baltimore Banner, October 8, 2025
- WMAR2 TV News, October 8, 2025

*“Don’t be scared to reach out for help. If it happened before, it’ll happen again, and it’s okay to walk away.”*

PROMYSS MARCELLE, Jacobi’s mother, as quoted on WMAR2 TV News

*Promyss Marcelle, Jacobi’s mother, speaking to a reporter with WMAR2 TV News*



## Domestic Violence Awareness Month

- WBAL News Radio, 1090AM and 101.5FM, *TJ Smith Show*, October 13, 2025
- AMANDA RODRIGUEZ, CEO of TurnAround, Inc., with FEMI AYANBADEJO, a former Baltimore Ravens player

- WJZ13 TV News, October 16, 2025
- TurnAround Inc's Chief Communications Officer JEAN HENNINGSEN and Director of Programs TANIA ARAYA

## Sex Trafficking Case Involving Minors in Baltimore County

- WBAL11 TV News, October 15, 2025
- WJZ13 CBS News, November 14 & 22, 2025

*“The easiest way for a child to get caught up in this is not to understand what grooming and trafficking look like. You can have age-appropriate conversations with your kids about what this is, about how this can impact them.”*

AMANDA RODRIGUEZ,  
CEO of TurnAround, Inc., as quoted  
on WBAL11 TV News

# LEGISLATIVE PRIORITIES FOR 2026

Each year, TurnAround commits to a specific set of legislative actions aimed at addressing the needs of the core populations we serve: survivors of trafficking, sexual violence, and intimate partner violence. Our focused efforts are designed to enhance protections, ignite systems-level change, hold our systems and leaders accountable, and broaden the resources available to these individuals as they rebuild their lives.

## LEGALIZING THE CAPTURE OF EVIDENCE

Maryland law currently prohibits the recording of a conversation happening over a phone line, in person, or through electronic means without the knowledge or consent of all the individuals involved. In the 2026 legislative session, TurnAround will again advocate for a bill that would add an exception to this law for people who are in imminent danger. The exception would legalize the recording if the person recording it, or another person, has a good faith belief that they are at risk of a crime of violence, stalking, abuse, or violation of a protective order.



## PROTECTING CHILDREN FROM HUMAN TRAFFICKING

TurnAround will continue to partner with a coalition of advocates and survivor leaders to further survivor-centered legislation that ensures children who have been trafficked are receiving critical services, and all trafficking survivors are able to safely reach out for help.

*TurnAround's CEO Amanda Rodriguez with US Senator Angela Alsobrooks at the Baltimore Women's Forum.*



Left: TurnAround staff and survivors at the 2025 Purple Poetry Book release party on October 30.

Right: Amanda Rodriguez with a few staff during TurnAround's Free Hot Meal Drive at the Howard Street Center.

## SECURING PUBLIC FUNDING FOR ESSENTIAL SERVICE PROVIDERS

TurnAround and all rape crisis and domestic violence centers are essential service providers and critical government and community partners. We will advocate for continued, robust funding to ensure we and our partners across Maryland can continue to serve the thousands of survivors and their children who reach out to us every year with high quality programs and compassionate, highly trained and supported staff.

## ADVOCATING FOR MISSING WOMEN AND GIRLS OF COLOR

TurnAround partnered with Girl Vow Inc., a gender-focused mentoring nonprofit for girls and gender-expansive youth, to co-lead the creation of the Maryland Taskforce for Missing Women and Girls of Color through legislation. The taskforce will focus on investigating cases of missing BIPOC women and girls, raising public awareness, collaborating with law enforcement agencies, and developing effective prevention strategies.

## RECENT LEGISLATIVE SUCCESS

### Supporting Immigrant Survivors

Thanks in part to the advocacy of TurnAround and its partners, the Maryland General Assembly passed legislation that ensures streamlined and equitable access to justice in every jurisdiction for survivors of sexual violence or human trafficking who are immigrants. Effective October 1, 2025, the U Visa Certification Law establishes clear requirements for law enforcement officials to follow when certifying a victim's "helpfulness" in detecting, investigating, or prosecuting criminal activity.

>





TurnAround, Inc. is a non-profit organization that relies on our network of supporters to spread the word in our communities, and grants and donations to operate.



@turnaroundinc



@turnaround\_inc



@turnaround-inc

TurnAround, Inc. / 410-377-8111 / [info@turnaroundinc.org](mailto:info@turnaroundinc.org)

[www.turnaroundinc.org](http://www.turnaroundinc.org)